

# Festival Cruises



m/v Flamenco

## Memorandum

**TO:** Mr. Emilio Fabris – Cruise Director – m/v Flamenco  
**FROM:** Otto von Montfort – Hotel Director – m/v Flamenco  
**DATE:** 22/09/2002  
**RE:** Reference

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To whom it may concern,

Please allow me to explore a bit in regards to the performance of our Cruise Director Mr. Emilio Fabris. The following points are a pleasure to mention.

### **Professionalism**

Mr. Fabris has performed in the utmost professionalism. Being responsible for all the Entertainment, Animation & Dis/Embarkation on board the M/V Flamenco, he has shown me that he can handle this responsibility to the utmost to and was able to satisfy the passengers in the best way. I can only say that Mr. Fabris has a tremendous flair for professionalism. He is very service minded and always tries to please the passengers to the fullest. He has as well a very nice personality and is always in the best mood.

### **Performance**

It goes without saying that his performance has exceeded by far the company guidelines.

### **Administration**

Mr. Fabris is excellent in the area of administration, he has as well handled all of the administrative duties, which are necessary to do within the Entertainment department to my fullest satisfaction.

### **Teamwork**

Mr. Fabris is very well liked not just in his own department but as well in the other departments because he is always giving a helping hand if his time is allowing this. On this issue I can only recommend him as well.

## Overall

Mr. Fabris is a most efficient and effective Cruise Director in any respect. He is as well a good communicator with his superior, colleges and subordinates and has fulfilled his duties to the utmost and in any way very correct. He is as well very fast in learning new tasks and in my way of thinking he is a highly intelligent Gentleman, very responsible and takes his responsibility very serious.

I would like to thank Mr. Emilio Fabris this way and can say that he was a very loyal and honest Cruise Director. I can recommend him for any position he may pursue. Of course he is as well welcome to return with Festival Cruises after his vacation time, which he deserves, indeed.

Otto von Montfort  
Hotel Director  
M/v Flamenco

A circular stamp with the text "Otto von Montfort" at the top and "Hotel Director" at the bottom. A handwritten signature in black ink is written over the stamp, extending downwards and to the right.